

## **State Contact Information for Student Complaints**

Students are encouraged to attempt to resolve complaints directly with their institution, but students may also use the following information to contact state agencies regarding complaints.

### **ALABAMA**

*Alabama Commission on Higher Education*

P.O. Box 302000

Montgomery, AL 36130

334-242-1998

<http://www.ache.state.al.us/Content/Departments/NRI/NRI.aspx>

*Alabama Community College System*

P.O. Box 302130

Montgomery, AL 36130

334-293-4500

<https://www.accs.cc/index.cfm/school-licensure/complaints/>

### **ALASKA**

*Alaska Commission on Postsecondary Education*

PO Box 110505

Juneau, AK 99811

907-465-6741

[EED.ACPE-IA@alaska.gov](mailto:EED.ACPE-IA@alaska.gov)

[http://acpe.alaska.gov/ABOUT US/Consumer Protection](http://acpe.alaska.gov/ABOUT_US/Consumer_Protection)

### **ARIZONA**

*Arizona State Board for Private Postsecondary Education*

1400 West Washington Street, Room 260

Phoenix, AZ 85007

602-542-5709

<https://ppse.az.gov/complaint>

### **ARKANSAS**

*Arkansas Higher Education Coordinating Board*

Arkansas Department of Higher Education

423 Main Street, Suite 400

Little Rock, AR 72201

501-371-2000

[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)

<http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form>

*Arkansas State Board of Private Career Education*

501 Woodlane, Suite 312S

Little Rock, AR 72201  
501-683-8000  
sbpce@arkansas.gov  
<http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx>

## **CALIFORNIA**

Approved Institutions:  
*California Bureau of Private Postsecondary Education*  
P.O. Box 980818  
West Sacramento, CA 95798  
916-431-6959  
bppe@dca.ca.gov  
[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

Exempt Institutions:  
*Attorney General's Office*  
California Department of Justice  
Attn: Public Inquiry Unit  
P.O. Box 9044255  
Sacramento, CA 94244  
916-322-3360  
[http://ag.ca.gov/contact/complaint\\_form.php?cmplt=PL](http://ag.ca.gov/contact/complaint_form.php?cmplt=PL)

## **COLORADO**

*Colorado Department of Higher Education*  
1560 Broadway, Suite 1600  
Denver, CO 80202  
303-862-3001  
<http://highered.colorado.gov/Academics/Complaints/default.html>

*Colorado Department of Higher Education – Division of Private Occupational Schools*  
1560 Broadway, Suite 1600  
Denver, CO 80202  
303-862-3001  
<http://highered.colorado.gov/DPOS/Students/complaint.html>

## **CONNECTICUT**

*Connecticut Office of Financial and Academic Affairs for Higher Education*  
61 Woodland Street  
Hartford, CT 06105  
860-947-1800,  
info@ctdhe.org  
<http://www.ctohe.org/POSA/StudentInfo.shtml>

*Connecticut Department of Consumer Protection*  
165 Capitol Avenue, Room 110  
Hartford, CT 06106  
Consumer Complaint Hotline: 800-842-2649

[trade.practices@ct.gov](mailto:trade.practices@ct.gov)

[http://www.ct.gov/dcp/lib/dcp/Consumer\\_Statement\\_CPR-2.pdf](http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_CPR-2.pdf)

## **DELAWARE**

*Delaware Higher Education Office*

John G. Townsend Building, Suite 2

Dover, DE 19901

302-735-4000

[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

<http://www.doe.k12.de.us>

*Delaware Attorney General*

Consumer Protection Wilmington:

820 North French Street 5th floor

Wilmington, DE 19801

302-577-8600

[consumer.protection@state.de.us](mailto:consumer.protection@state.de.us)

<http://attorneygeneral.delaware.gov/fraud/index.shtml>

## **DISTRICT OF COLUMBIA**

*District of Columbia Office of the State Superintendent of Education*

Higher Education Licensure Commission

810 First Street NE, 2nd Floor

Washington, DC 20002

202-727-6436

<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

## **FLORIDA**

*Florida Commission for Independent Education*

325 West Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

850-245-0505

<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

## **GEORGIA**

*Georgia Nonpublic Postsecondary Education Commission*

2082 E. Exchange Pl. #220

Tucker, GA 30084-5334

770-414-3300

<http://gnpec.org/consumer-resources/>

## **HAWAII**

*Hawaii Postsecondary Education Authorization Program*

P.O. Box 541

Honolulu, Hawaii 96809

808-586-7327

[hpeap@dcca.hawaii.gov](mailto:hpeap@dcca.hawaii.gov)

<http://cca.hawaii.gov/hpeap/student-complaint-process/>

*Hawaii Department of Education*

1390 Miller St.

Honolulu, HI 96813

808-586-3230

<http://www.hawaiipublicschools.org/ConnectWithUs/ContactUs/Pages/Home.aspx>

*Department of Commerce and Consumer Affairs*

Office of Consumer Protection

808-587-4272

[ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)

<http://cca.hawaii.gov/ocp/about/>

**IDAHO**

*Idaho State Board of Education*

Attn: State Coordinator for Private Colleges and Proprietary Schools

650 West State Street

P.O. Box 83720

Boise, ID 83720-0037

208-334-2270

[https://boardofed.idaho.gov/priv\\_col\\_univ/student\\_complaint.asp](https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp)

**ILLINOIS**

*Board of Higher Education, Division of Academic Affairs*

Illinois Board of Higher Education

1 North Old State Capitol Plaza

Suite 333

Springfield, IL 62701

Institutional Complaint Hotline: (217) 557-7359

[complaints@ibhe.org](mailto:complaints@ibhe.org)

*Board of Higher Education, Division of Private Business and Vocational Schools*

Illinois Board of Higher Education

1 North Old State Capitol Plaza

Suite 333

Springfield, IL 62701

Institutional Complaint Hotline: (217) 557-7359

[complaints@ibhe.org](mailto:complaints@ibhe.org)

[tapia@ibhe.org](mailto:tapia@ibhe.org)

**INDIANA**

*Commission for Higher Education, Indiana Board for Proprietary Education*

101 W. Ohio Street, Suite 670

Indianapolis IN 46204

317-464-4400

[complaints@che.in.gov](mailto:complaints@che.in.gov)

<http://www.in.gov/che/2744.htm>

*Department of Workforce Development, Office of Career and Technical Schools*  
Complaint Adjudicator  
DWD/Office of Career and Technical Schools  
10 N. Senate Avenue, Suite 304  
Indianapolis, IN 46204  
800-891-6499  
<http://www.in.gov/dwd/files/StudenComplaintForm.pdf>

## **IOWA**

*Iowa Student Aid Commission*  
430 E. Grand Ave., 3rd Floor  
Des Moines, IA 50309  
515-725-3400  
[info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)  
<https://www.iowacollegeaid.gov/content/constituent-request-review>

## **KANSAS**

*Kansas Board of Regents*  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612  
785-296-3421  
[http://www.kansasregents.org/academic affairs/private out of state/complaint process](http://www.kansasregents.org/academic%20affairs/private%20out%20of%20state/complaint%20process)

## **KENTUCKY**

*Kentucky Council on Postsecondary Education*  
1024 Capital Center Dr. #320  
Frankfort, KY 40601  
502-573-1555  
[sarah.levy@ky.gov](mailto:sarah.levy@ky.gov)

*Kentucky Commission on Proprietary Education*  
500 Mero Street  
Capital Plaza Tower, Room 302  
Frankfort, KY 40601  
502-564-3296, Extension 227  
<http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf>

*Office of the Attorney General*  
Capitol Suite 118, 700 Capitol Avenue,  
Frankfort, KY 40601  
888-432-9257  
[consumer.protection@ag.ky.gov](mailto:consumer.protection@ag.ky.gov)  
<http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx>

## **LOUISIANA**

*Louisiana Attorney General Office, Consumer Protection Section*  
P.O. Box 94005  
Baton Rouge, LA 70804

[ConsumerInfo@ag.state.la.us](mailto:ConsumerInfo@ag.state.la.us)

225-326-6465

<http://www.ag.state.la.us/Home/ComplaintDocument>

*Louisiana Board of Regents, Proprietary Schools*

Attn: Nancy Beall or Dr. Larry Trembly

P.O. Box 3677

Baton Rouge, LA 70821

<http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf>

*Louisiana Board of Regents, Proprietary Schools*

Attn: Carol Marabella

P.O. Box 3677

Baton Rouge, LA 70821

225-342-4253

<http://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf>

## **MAINE**

*Maine Department of Education*

Anita Bernhardt - Complaints

23 State House Station

Augusta, ME 04333-0023

207-624-6600

*Maine Attorney General*

Consumer Protection Division

6 State House Station

Augusta, ME 04333

207-626-8800

[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

## **MARYLAND**

*Maryland Higher Education Commission*

6 North Liberty Street, 10th Floor

Baltimore, MD 21201

410-767-3388

<http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf>

*Office of the Attorney General, Consumer Protection Division*

200 St. Paul Place

Baltimore, MD 21202

Consumer Protection Hotline: 410-528-8662

[consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)

<https://www.oag.state.md.us/Consumer/complaint.htm>

## **MASSACHUSETTS**

*Massachusetts Board of Higher Education*

One Ashburton Place

Room 1401  
Boston, MA 02108  
617-994-6950

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

*Massachusetts Division of Professional Licensure, Office of Private Occupational School Education*  
1000 Washington Street  
Boston, MA 02118  
617-727-7406

<http://www.mass.gov/ocabr/docs/dpl/complaint.pdf>

## **MICHIGAN**

*Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division*

Corporations, Securities & Commercial Licensing

Schools and Licensing

PO Box 30018

Lansing MI 48909

517-241-9223

[http://www.michigan.gov/documents/lara/LCE-992\\_0715\\_494884\\_7.pdf](http://www.michigan.gov/documents/lara/LCE-992_0715_494884_7.pdf)

## **MINNESOTA**

*Minnesota Office of Higher Education*

Registration and Licensing

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108

651-259-3975

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

## **MISSISSIPPI**

*Mississippi Commission on College Accreditation*

3825 Ridgewood Road

Jackson, MS 39211-6453

601-432-6372

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

*Mississippi Community College Board, Commission of Proprietary Schools and College Registration*

3825 Ridgewood Road

Jackson, MS 39211-6453

601-432-6185

<http://www.mccb.edu/pdfs/pg/PSComplaintForm.pdf>

*Consumer Protection Division, Office of the Attorney General*

P.O. Box 22947

Jackson, MS 39225-2947

601-359-3680

<http://www.ago.state.ms.us/index.php/contact>

<http://www.ago.state.ms.us/forms/complaint-form/>

**MISSOURI**

*Missouri Department of Higher Education*

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

573-751-2361

[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

**MONTANA**

*Montana Board of Regents, Office of Commissioner of Higher Education*

*Montana University System*

2500 Broadway Street

P.O. Box 203201

Helena, MT 59620-3201

406-444-6570

*Montana Office of Consumer Protection*

2225 11th Avenue

P.O. Box 200151

Helena, MT 59620-0151

406-444-6570

[contactocp@mt.gov](mailto:contactocp@mt.gov)

<http://mus.edu/MUS-Statement-of-Complaint-Process.asp>

**NEBRASKA**

*Nebraska Coordinating Commission for Postsecondary Education*

P.O. Box 95005

Lincoln, NE 68509-5005

402-471-2847

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

*Nebraska Attorney General, Consumer Protection Division*

2115 State Capitol

Lincoln, NE 68509

Consumer Protection Hotline: 800-727-6432

[http://ago.nebraska.gov/forms/consumer\\_complaint](http://ago.nebraska.gov/forms/consumer_complaint)

*Nebraska Department of Education, Private Postsecondary Career Schools Investigations Office*

301 Centennial Mall South

P.O. Box 98987

Lincoln, NE 68509-4987

402-471-2295

**NEVADA**

*Nevada Commission on Postsecondary Education*

3663 East Sunset Road, Suite 202



Las Vegas, NV 89120  
702-486-7330

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

## **NEW HAMPSHIRE**

*New Hampshire Department of Education, Division of Higher Education – Higher Education Committee  
College & University Approvals*

Patricia Edes, New Hampshire Department of Education  
101 Pleasant Street  
Concord, NH 03301  
603-271-0257

[Patricia.Edes@doe.nh.gov](mailto:Patricia.Edes@doe.nh.gov)

*New Hampshire Department of Education, Division of Higher Education – Higher Education Commission  
Career School Licensing*

Kimberly Kenneally, New Hampshire Department of Education  
101 Pleasant Street  
Concord, NH 03301  
603-271-6443

[Kimberly.Kenneally@doe.nh.gov](mailto:Kimberly.Kenneally@doe.nh.gov)

## **NEW JERSEY**

*New Jersey Office of the Secretary of Higher Education*

PO Box 542, Trenton, NJ 08625  
609-292-4310

[njhe@oshe.nj.gov](mailto:njhe@oshe.nj.gov)

<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

*New Jersey Division of Consumer Affairs*

124 Halsey Street  
Newark, New Jersey 07102  
973-504-6200

<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

*New Jersey Department of Labor and Workforce Development  
Center for Occupational Employment Information*

Training Evaluation Unit

PO Box 057  
Trenton, NJ 08625  
609-292-2000

[http://lwd.dol.state.nj.us/labor/forms\\_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf](http://lwd.dol.state.nj.us/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf)

## **NEW MEXICO**

*New Mexico Higher Education Department*

2048 Galisteo Street  
Santa Fe, NM 87505  
505-476-8400

<http://hed.state.nm.us/uploads/files/PPS/Overview/Complaint%20Form%20FY2014.doc>

## **NEW YORK**

*New York Office of College and University Evaluation*

New York State Education Department

89 Washington Avenue, Room 969 EBA

Albany, NY 12234

518-474-1551

[ocueinfo@mail.nysed.gov](mailto:ocueinfo@mail.nysed.gov)

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

*New York Bureau of Proprietary School Supervision*

New York State Education Department

116 West 32nd Street, 5th Floor

New York, NY 10001

212-643-4760

[bpss@nysed.gov](mailto:bpss@nysed.gov)

<http://www.acces.nysed.gov/common/acces/files/bpss/ComplaintForm.pdf>

<http://www.acces.nysed.gov/common/acces/files/bpss/disclosure.pdf>

## **NORTH CAROLINA**

*Board of Governors for the University of North Carolina*

Postsecondary Education Complaints, c/o Assistant Director of Licensure

University of North Carolina General Administration

910 Raleigh Road

Chapel Hill, NC 27514

919-962-4558

[studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu)

*North Carolina State Board of Proprietary Schools*

200 West Jones St.

Raleigh, NC 27603

919-807-7061

<http://www.nccommunitycolleges.edu/proprietary-schools>

## **NORTH DAKOTA**

*North Dakota University System*

Tanya Spilovoy, D. Ed., Director of Distance Education and State Authorization

1815 Schafer St., Ste. 202

Bismarck, ND 58501-1217

701-328-4102

[tanya.spilovoy@ndus.edu](mailto:tanya.spilovoy@ndus.edu)

<http://www.ndus.edu/system/state-authorization/>

*North Dakota Consumer Protection Division*

*Office of Attorney General*

Parrell Grossman, Director, Consumer Protection Division

Gateway Professional Center, 1050 E Interstate Ave. Suite 200

Bismarck, ND 58503-5574

701-328-5570

<https://www.ag.nd.gov/CPAT/ConsumerComplaints.htm>

*North Dakota Department of Career and Technical Education*  
State Capitol - 15th Floor  
600 E. Boulevard Ave. Dept. 270  
Bismarck, ND 58505-0610  
701-328-3180  
[cte@nd.gov](mailto:cte@nd.gov)

## **OHIO**

*Ohio Department of Higher Education*  
25 South Front Street  
Columbus, OH 43215  
614-466-6000

*Ohio Attorney General, Consumer Protection Section*  
30 E. Broad Street, 14th floor  
Columbus, OH 43215  
800-282-0515  
<http://www.ohioattorneygeneral.gov/Files/Forms>

*Ohio State Board of Career Colleges and Schools*  
30 East Broad Street, Suite 2481  
Columbus, OH 43215  
614-466-2752  
<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

## **OKLAHOMA**

*Oklahoma State Regents for Higher Education*  
655 Research Parkway, Suite 200  
Oklahoma City, OK 73104  
405-225-9100  
<http://www.okhighered.org/current-college-students/complaints.shtml>

*Oklahoma Office of the Attorney General, Consumer Protection Unit*  
Attn: Investigative Analyst  
313 NE 21st Street  
Oklahoma City, OK 73105  
405-521-3921  
[https://www.ok.gov/oag/Legal\\_Resources/Forms\\_and\\_Publications/](https://www.ok.gov/oag/Legal_Resources/Forms_and_Publications/)

*Oklahoma State Board of Private Vocational Schools*  
3700 Classen Boulevard, Suite 250  
Oklahoma City, OK 73118  
405-528-3370

## **OREGON**

*Oregon Higher Education Coordinating Commission*

Office of Degree Authorization  
775 Court Street NE, Salem, OR 97301  
503-378-5690  
<http://www.oregon.gov/HigherEd/Pages/complaints.aspx>

*Oregon Attorney General*  
Financial Fraud/Consumer Protection Section  
1162 Court Street NE  
Salem, OR 97301  
877-877-9392  
[http://www.doj.state.or.us/consumer/pdf/consumer\\_complaint.pdf](http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf)

## **PENNSYLVANIA**

*Pennsylvania Department of Education – Division of Higher & Career Education*  
*Postsecondary and Adult Education*  
333 Market Street  
Harrisburg, PA 17126  
717-783-8228  
<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1>

*Office of Attorney General, Bureau of Consumer Protection*  
14th Floor, Strawberry Square  
Harrisburg, PA 17120  
800-441-2555  
<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

## **PUERTO RICO**

*Puerto Rico Council on Higher Education*  
P.O. Box 19900  
San Juan, PR 00910  
787-641-7100  
<http://www.ce.pr.gov/>

*Puerto Rico Department of Justice*  
P.O. Box 9020192  
San Juan, PR 00902  
202-353-1555  
<https://www.justice.gov/actioncenter/submit-complaint>

## **RHODE ISLAND**

*Rhode Island Office of the Postsecondary Commissioner*  
RIHEAA Building  
560 Jefferson Boulevard, Suite 100  
Warwick, RI 02886  
401-736-1100  
<https://www.riopc.edu/form/ri-student-complaint/>

*Rhode Island Department of Attorney General,  
Consumer Protection Unit*  
150 South Main Street  
Providence, RI 02903  
401-274-4400  
<http://www.riag.state.ri.us/homeboxes/Consumer.php>

## **SOUTH CAROLINA**

*South Carolina Commission on Higher Education*  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
803-737-3918  
[http://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

## **SOUTH DAKOTA**

*South Dakota Secretary of State*  
State Capitol  
500 East Capitol Avenue  
Pierre, SD 57501  
605-773-3537  
[sdsos@state.sd.us](mailto:sdsos@state.sd.us)

*South Dakota Office of Attorney General, Division of Consumer Protection*  
1302 East Hwy 14 Suite 3  
Pierre, SD 57501  
605-773-4400  
<http://consumer.sd.gov/complaintform.aspx>

## **TENNESSEE**

*Tennessee Higher Education Commission*  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
615-741-5293  
<http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>

## **TEXAS**

*Texas Higher Education Coordinating Board*  
1200 East Anderson Lane  
Austin, TX 78752  
512-427-6101  
<https://www1.thecb.state.tx.us/Apps/CRAFT/Home/Create>

*Texas Office of the Attorney General, Consumer Protection Division*  
PO Box 12548  
Austin, TX 78711  
800-621-0508  
<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

*Texas Workforce Commission*

TWC Career Schools and Colleges

101 East 15th Street, Rm 226-T

Austin, TX 78778

512-936-3100

<http://www.twc.state.tx.us/partners/career-schools-colleges-forms-publications#complaints>

<http://www.twc.state.tx.us/jobseekers/career-schools-colleges-students>

**UTAH**

*Utah Division of Consumer Protection*

160 East 300 South

Salt Lake City, UT 84111

801-530-6601

[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)

<http://consumerprotection.utah.gov/complaints/index.html>

**VERMONT**

*Vermont Agency of Education, State Board of Education*

120 State Street

Montpelier, VT 05620

802-479-1030

[AOE.EdInfo@state.vt.us](mailto:AOE.EdInfo@state.vt.us)

<http://education.vermont.gov/postsecondary-approval>

*Vermont Attorney General's Office*

109 State Street

Montpelier, VT 05609

802-656-3183

<https://www.uvm.edu/consumer/?Page=complaint.html>

**VIRGINIA**

*State Council of Higher Education for Virginia*

101 North 14th Street, James Monroe Building

Richmond, VA 23219

804-371-2285

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

**WASHINGTON**

*Washington Student Achievement Council*

917 Lakeridge Way, P.O. Box 43430

Olympia, WA 98504

360-753-7800

[complaints@wsac.wa.gov](mailto:complaints@wsac.wa.gov)

<http://wsac.wa.gov/protecting-education-consumers>

*Washington Workforce Training and Education Coordinating Board*

128 10th Avenue SW

PO Box 43105  
Olympia, WA 98504  
360-709-4600  
[workforce@wtb.wa.gov](mailto:workforce@wtb.wa.gov)  
[http://www.wtb.wa.gov/PCS\\_Complaints.asp](http://www.wtb.wa.gov/PCS_Complaints.asp)

## **WEST VIRGINIA**

*West Virginia Higher Education Policy Commission*  
1018 Kanawha Blvd East, Suite 700  
Charleston, WV 25301  
304-558-2101  
[https://www.wvhepc.org/resources/Complaint\\_Process.pdf](https://www.wvhepc.org/resources/Complaint_Process.pdf)

*West Virginia Office of the Attorney General, Consumer Protection Division*  
P.O. Box 1789  
Charleston, WV 25326  
304-558-8986  
<http://www.ago.wv.gov/consumerprotection/Pages/default.aspx>

*Community and Technical College System of West Virginia*  
1018 Kanawha Blvd. East, Suite 700  
Charleston, WV 25301  
304-558-0265  
<http://www.wvctcs.org/index.php/2013-06-28-14-21-50/student-complaint-process>

## **WISCONSIN**

*Wisconsin Educational Approval Board*  
431 Charmany Drive, Suite 102  
Madison, WI 53719  
608-266-1996  
[eabmail@eab.wisconsin.gov](mailto:eabmail@eab.wisconsin.gov)  
<http://eab.state.wi.us/resources/complaint.asp>

## **WYOMING**

*Wyoming Department of Education*  
2300 Capitol Avenue, Hathaway Building, 2nd Floor  
Cheyenne, WY 82002  
307-777-7675  
<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

*Wyoming Attorney General's Office, Consumer Protection Unit*  
Kendrick Building  
2320 Capitol Avenue  
Cheyenne, WY 82002  
307-777-8962  
<http://ag.wyo.gov/cpu/consumer-complaints>